



Wastewater System Guidelines for Homeowners

Installation Info Sheet

Goal: Hiring a contractor to install your system at a competitive price, in a safe manner, to provide a quality installation that meets the industry and regulatory standards.

1. How to find contractor: Ask for referrals from designers, technology dealers, use county list of approved installers, and word of mouth from neighbors and friends. Also check the Yellow pages and websites with ratings and reviews, and check with the Better Business Bureau for complaints.
2. Selection Criteria:
 - a. A contractor licensed with the Registrar of Contractors is required to install onsite wastewater systems (cite rule or regulation?). The type of contractor's license needed: C-41 or K-41. An excavation or plumbing license does not qualify a contractor to install a septic system. (Double check info)
 - b. Visit www.azroc.gov to check the current registration for a potential contractor.
 - i. Does the contractor have the appropriate license to install onsite systems?
 - ii. Has the license been revoked or suspended? Are there any current complaints?
 - iii. Is the contractor bonded? (Other info?)
 - c. Does the contractor have liability and workmen's compensation insurance? You may want to request a certificate of insurance from their provider listing your project as additional insured.
 - d. Does the contractor have any onsite system training or certifications, or factory training? Is it appropriate to the system designed for your site?
 - e. Does the contractor belong to any professional associations (e.g. county or state contractors associations, onsite industry organizations, etc.)?
 - f. How does the contractor address issues during construction related to aesthetics? Access for future maintenance?
 - g. How do they communicate with the architect and general contractor regarding scheduling, coordination with other trades, access? Payment?